

How to use GoodSAM

Instant-On-Scene Video



Instant-on-Scene enables emergency services to open any caller's mobile phone camera with just a simple text. No need for caller to download an App. To use this simply:

1 Log Into GoodSAM

at www.goodsamapp.org

2 Click on

in the top menu bar



3 Click on

Request Live Video

4 Explain to the Caller

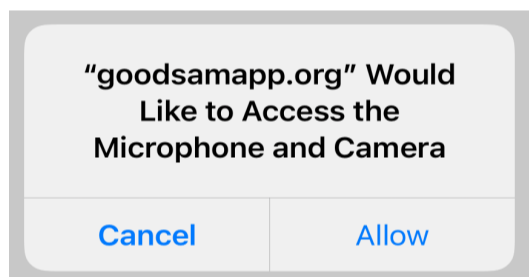
"It would help us if we could see you/the patient. Is it ok if we send a text that opens the camera on your phone? No video is recorded. Just click the link."

5 Enter Caller's Phone Number

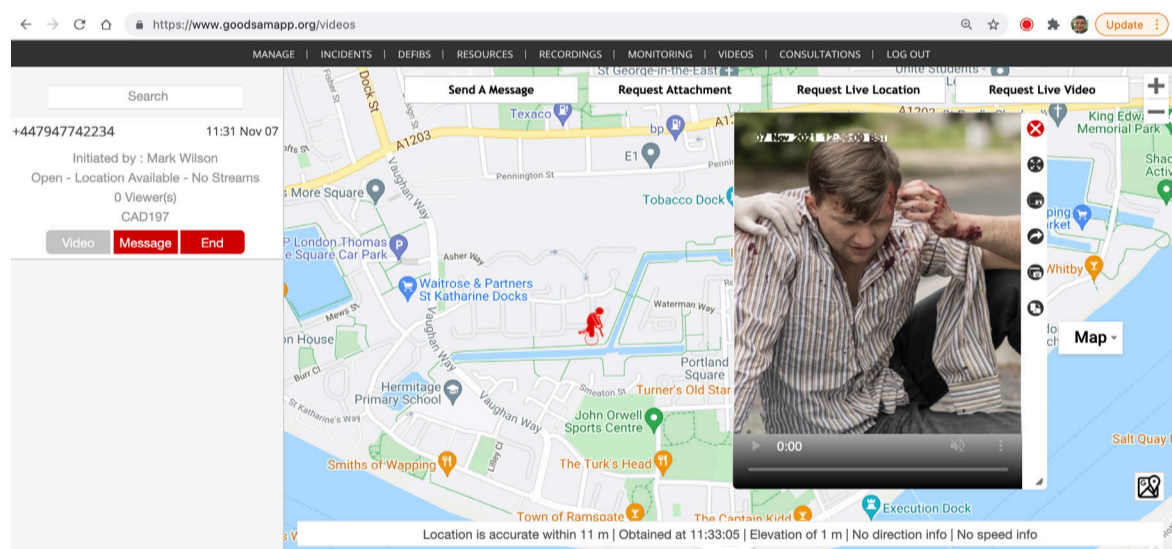
or email and you can add a reference if you wish

6 Explain it will ask Permission

"Your phone will ask to share your location and camera data. Please click "Allow" to both requests."



7 View Location and Video



8 Use Side Buttons to



Go Full Screen



Free-Float the Video on top



Rotate



Take a Screenshot



Forward the video

9 Click "End"

to end the video stream

Troubleshooting:

Instant-On-Scene works by default on all iOS & Android phones. Check their browser allows access to camera.

iOS: Settings>Safari>Allow Camera Android: Settings> Chrome>Allow Camera Check they have data / are not on a wifi network blocking video .

GoodSAM - Saving Lives Through Technology

www.goodsamapp.org