



GoodSAM



GoodSAM is expanding! And we are looking for new people to join our team!

GoodSAM is the world's most advanced emergency services and third sector mobile technology platform. GoodSAM offers a suite of functions which not only saves lives, but also transforms emergency resource management. These include the most advanced alerting / dispatching, incident management and video triage systems as well as a the platform that deploys the 750,00 NHS Volunteers as part of the Covid-19 response. We pride ourselves on being led by need, agile and delivering a very high quality and ethical service - ultimately the best for patients or victims. We work with > 180 organisations including some of the world's largest ambulance and police services. We also provide a revolutionary online consultations platform through Clinic.co. Check out www.goodsamapp.org and www.clinic.co.

We are wanting to bring like-minded enthusiastic people into our team. We can create niche roles depending on skill sets, but broadly we wish to recruit a Business manager, a Marketing Manager and A Client relationship administrator.

We are flexible about full / part time and home working and even if you do not fulfil all criteria but bring something else to the team. But you do have to be exceptional!

Client Relationship Administrator:

(Full or part time, Fixed term 6 months initially, with view to extension)

We are looking for the most welcoming and helpful person to be the face / voice of GoodSAM/ Clinic.co to our customers and clients. We have an incredible group of partner organisations and volunteers and hence this is an incredibly important role.

Responsibilities include but are not limited to:

- o Answering phone and email enquiries
- o Approving new applicants
- o Helping the founders and Business / Marketing teams when required

You will have:

- o Experience in customer / client relationship work (this can be very broad)
- o An excellent and caring telephone and email manner.

- o Ideally an understanding of NHS / Police / Emergency services

You will be:

- o Motivated and driven to help GoodSAM and Clinic.co grow
- o Caring and kind
- o Fun but also understand who we can change the world!

